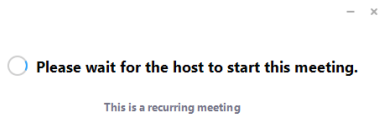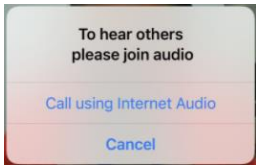# Humboldt Park Health – Virtual Visit

Humboldt Park Health will use Zoom to host your virtual visit. You can join through an internet browser or through the app.

A smartphone or web camera is needed for a virtual visit. Please ensure your device has a working camera, microphone, and a strong internet connection.
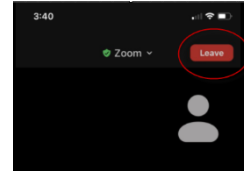
Joining Zoom though Zoom App	
Step 1: Call HPH's emergency room before opening your zoom link	**773-292-8282**
Step 2: Humboldt Park Health will email or text you an invitation with a zoom link. **Click on the link.**	
Step 3: Click "**Join with video**"	
Step 4: You are now in the waiting room Once the doctor admits you, your screen will reconnect and begin your visit	
Note: If you receive this screen, please wait. Your virtual visit will start once the doctor starts the Zoom meeting	
Step 5: Click **"Call using internet audio"**	
Your virtual visit has started The doctor can see and hear you	

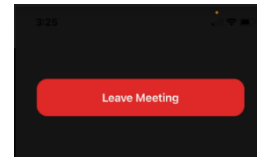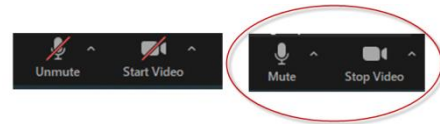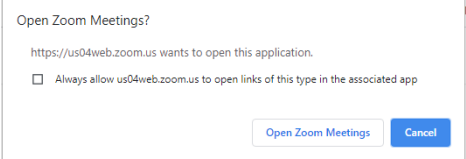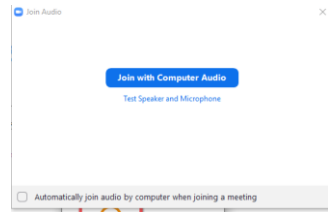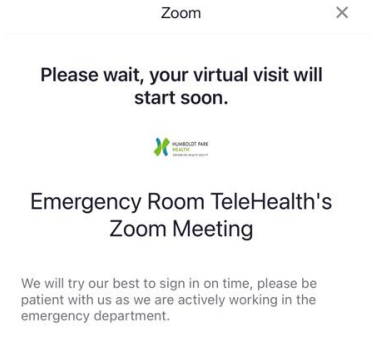| To END your virtual visit	
Click anywhere on your phone screen to display the drop down taskbar Note: Your virtual visit can be ended by you or the doctor	Click **"Leave"** Click "**Leave Meeting**"

Audio/Video Troubleshooting	
Confirm your microphone and video are displayed *without* red diagonal. This enables the doctor to see and hear you. If a red diagonal is displayed over icons, tap/click the icon to enable the feature.	

v.1

Joining Zoom through Internet Browser

Step 1: Call HPH's emergency room before opening your zoom link	**773-292-8282**
Step 2: Your provider's office will email or text you an invitation. **Click on the link.**	
Step 3: Click **"Open Zoom Meetings"**	
Step 4: Click **"Join with Computer Audio"**	
Step 5: You are now in the waiting room Once the doctor admits you, your screen will reconnect and begin your visit	
Note: If you receive this screen, please wait. Your virtual visit will start once the doctor opens the Zoom meeting	
Your virtual visit has started The doctor can see and hear you	

v.1

To END your virtual visit

Click the **"X"** in the top right corner of your computer screen.

Note: Your virtual visit can be ended by you or the doctor
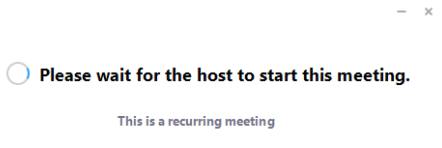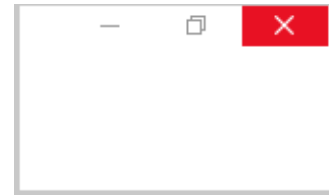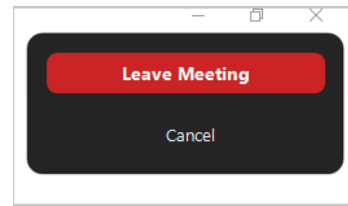
Click **"Leave Meeting"**

Audio/Video Troubleshooting

Confirm your microphone and video are displayed *without* red diagonal. This enables the doctor to see and hear you.

If a red diagonal is displayed over icons, tap/click the icon to enable the feature.