

## Humboldt Park Health - Virtual Visit

Humboldt Park Health will use Zoom to host your virtual visit. You can join through an internet browser or through the app.

A smartphone or web camera is needed for a virtual visit. Please ensure your device has a working camera, microphone, and a strong internet connection.

Joining Zoom though Zoom App		
<b>Step 1:</b> Call HPH's emergency room before opening your zoom link	773-292-8282	
<b>Step 2:</b> Humboldt Park Health will email or text you an invitation with a zoom link. <b>Click on the link.</b>		
Step 3: Click "Join with video"	Video Preview Video Preview Com Market Market Market Jain without Video	
Step 4: You are now in the waiting room	Zoom ×	
Once the doctor admits you, your screen will reconnect and begin your visit	Please wait, your virtual visit will start soon.	
	Emergency Room TeleHealth's Zoom Meeting We will try our best to sign in on time, please be patient with us as we are actively working in the	
	emergency department.	
Note: If you receive this screen, please wait.	- ×	
Your virtual visit will start once the doctor starts the Zoom meeting	Please wait for the host to start this meeting. This is a recurring meeting	
Step 5: Click "Call using internet audio"	To hear others please join audio Call using Internet Audio Cancel	
Your virtual visit has started		
The doctor can see and hear you		



To END your virtual visit		
Click anywhere on your phone screen to display the drop down taskbar	Click "Leave"	
Note: Your virtual visit can be ended by you or the doctor	Click "Leave Meeting"	





Joining Zoom through Internet Browser		
<b>Step 1:</b> Call HPH's emergency room before opening your zoom link	773-292-8282	
<b>Step 2:</b> Your provider's office will email or text you an invitation. <b>Click on the link.</b>		
Step 3: Click "Open Zoom Meetings"	Open Zoom Meetings? https://us04web.zoom.us wants to open this application. Always allow us04web.zoom.us to open links of this type in the associated app Open Zoom Meetings Cancel	
Step 4: Click "Join with Computer Audio"	Join Audio Join with Computer Audio Tet Speaker and Microphone Automatically join audio by computer when joining a meeting	
Step 5: You are now in the waiting room	Zoom X Please wait, your virtual visit will	
Once the doctor admits you, your screen will reconnect and begin your visit	Emergency Room TeleHealth's Zoom Meeting We will try our best to sign in on time, please be patient with us as we are actively working in the emergency department.	
Note: If you receive this screen, please wait.	- ×	
Your virtual visit will start once the doctor opens the Zoom meeting	Please wait for the host to start this meeting. This is a recurring meeting	
Your virtual visit has started The doctor can see and hear you		





Audio/Video Troubleshooting		
Confirm your microphone and video are displayed <i>without</i> red diagonal. This enables the doctor to see and hear you.	Unmute Start Video	
If a red diagonal is displayed over icons, tap/click the icon to enable the feature.		