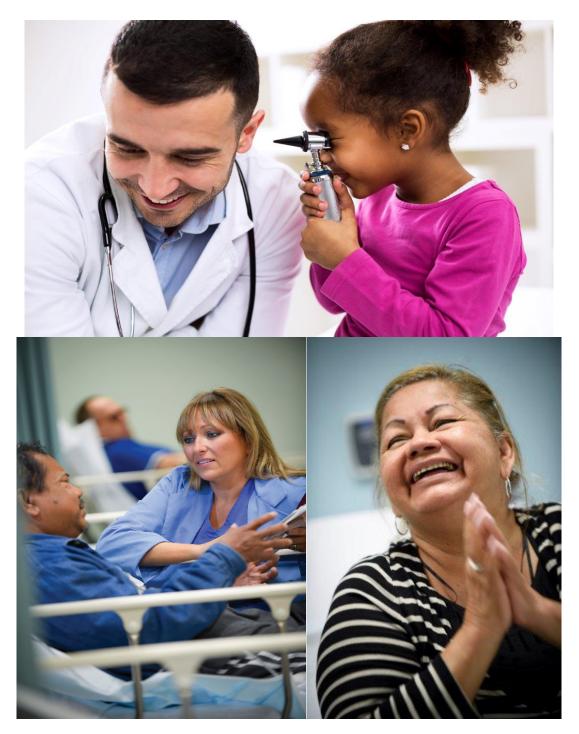
# **Norwegian American Hospital**



## FY 2018 Community Benefits Report (October 2017 - September 2018)



## Annual Non-Profit Hospital Community Benefits Plan Report

#### I. NORWEGIAN AMERICAN HOSPITAL OVERVIEW

Mission, Values and Vision Strategic Framework

#### **II. COMMUNITY BENEFITS PLAN AND INITIATIVES**

Health and Wellness Social Determinants of Health Collaborations

#### III. MARKET ANALYSIS

Geographical Area Census Data by Service Area Ethnic Diversity

#### **IV. FINANCIAL COMMITMENTS TO THE COMMUNITY**

Charity Care and Government-Sponsored Healthcare Other Financial Commitments Conclusion

#### **V. ATTACHMENTS**

Care-A-Van and Community Affairs Services List of Community Collaborators and Partners

## I. Norwegian American Hospital Overview

Norwegian American Hospital's (NAH) mission statement is a direct reflection of the organization's more than 120-yearold tradition of caring for its neighbors, and the families who live in the surrounding communities. The mission statement is central to all organization planning.

## Mission

NAH provides high quality and compassionate healthcare services by partnering with patients and their families, our employees, physicians and the communities we serve.

## Values

RESPECT – Treat all individuals with courtesy, dignity, and appreciation for their unique needs
 COMPASSION – Be caring, empathetic, and understanding
 EXCELLENCE – Deliver care of the utmost quality and safety with the best outcomes
 INTEGRITY – Adhere to the highest standards of professionalism and ethics in everything we do
 DIVERSITY – Embrace and celebrate the differences among our patients, physicians, employees and community

## Vision

NAH is the hospital of choice for our communities and caregivers. We are best in class for clinical care, customer service, employee engagement, access to care and stewardship.

NAH's mission, vision and values are continually realized through its efforts to improve the value of healthcare for the population we serve. These improvement initiatives seek to enhance the health and well-being of the organization's community and support the Triple Aim initiative that was established by the federal and state governments to guide healthcare transformation. The Triple Aim directs healthcare providers to simultaneously pursue three goals:

- Improving patient care and the patient experience
- Improving the health of the populations the hospital serves
- Reducing costs

Opportunities to meet our goals have included: promoting our quality ratings so our patients can feel confident about the care they receive, reinvesting into the community and embracing the fact that quality healthcare is close to home. We're investing in tools to identify people who are at risk for developing illnesses and offering affordable healthcare options.

#### Strategic Framework

NAH has structured its capabilities and functional areas to focus on providing the best possible services for its patients.



In addition, NAH's strategic plan is focused on opportunities across the organization's six strategic pillars. These pillars are based on the foundation of NAH's mission and vision and support the organization's goal of being the hospital of choice for our community and caregivers.



The strategic pillars are not aligned with any single functional area but rather focus on the overall key areas for which all NAH staff and caregivers are responsible.

NAH completed a comprehensive strategic plan in 2017, which includes a focus on goals and objectives and improvement targets for each of the organization's six strategic pillars.

Pillar	Goals/Objectives	Improvement Targets		
Team	Attract/retain the best physicians, care providers and support staff: inspire & enable them to provide exceptional care	<ul> <li>Turn-Over Rate</li> <li>Agency/Premium Labor Use</li> <li>Position fill rates/times</li> </ul>		
Quality	Establish a high-quality culture to drive the best results for our patients and communities • Quality Metrics • Care Quality Performance • Program Awards and Recognition			
Community Engagement/ Philanthropy	Partner with our patients and communities to fund and promote health and wellness while growing our brand	<ul> <li>Active Partnerships</li> <li>Service Collaborations</li> <li>Brand Recognition/Perception</li> <li>Philanthropic Revenue</li> <li>Donor Expansion/Retention</li> </ul>		
Resource Management	Optimize resources while enhancing our infrastructure	<ul> <li>Financial Performance</li> <li>Resource Cost and Utilization</li> <li>Clinical Efficiency</li> <li>Service Utilization</li> </ul>		
Growth	Expand the enterprise's clinical footprint and volume	<ul> <li>Market Share</li> <li>Revenue</li> <li>Key Service Line Volumes</li> <li>Service Leakage</li> <li># Providers by Specialty</li> </ul>		
Technology & InnovationEnsure the organization is appropriately evolving to new care models and in the application of new technology• Technology Utilization • Technological Efficacy		0,7		

## II. Community Benefits Plan and Initiatives

NAH's community benefit focuses on three critical goals specific to the communities it serves. Goals are further defined through initiatives to achieve outcomes.

Health and Wellness Goal: Develop and deliver quality programs and services specifically designed to meet the health and wellness needs of the community.

Initiatives with descriptions:

- a) Modernization of NAH
  - Transform the look-and-feel of the hospital
  - Improve efficiency and further enhance patient experience
  - Provide greater access for our patients
- b) Hurricane Maria -- Puerto Rico Relief Effort
  - Sent medical teams to Puerto Rico
  - Donated supplies and services; served as a collection center
  - Provided medical services
  - Delivered resources, screenings and job opportunities at the Humboldt Park Fieldhouse Welcoming Center
- c) Patient and Family Advisory Council
  - Illicit feedback and input from patients, families and community members
- d) Behavioral Health and Trauma Informed Care
  - Began the journey of becoming an integrated health home to provide more holistic and quality care for our patients with chronic medical and behavioral health needs

- Conducted training and certification for sexual assault nurse examiners (SANE) nurses
- Initiated a SANE certified exam room for sexual assault survivors
- e) Opioid Task Force
  - Initiated to address the growing concerns of opioid and substance abuse in the community
- f) STI Task Force
  - According to the CDC, Cook County has the second highest rates in the country for chlamydia and gonorrhea, with greater inequity on the West side. As a result, a task force was created to address these concerns and devise a strategic plan for community outreach.
- g) Community Forum
  - Presented hospital major milestones and goals; proactively engaged the community for valuable insights
- h) In addition to the above initiatives, NAH continues to respond to the needs of the community through other inpatient and outpatient services:

Outpatient Services:

- Emergency Department
- Comprehensive Diabetes
   Center
- Vision Center
- Podiatry
- Wound Clinic 25<sup>th</sup> anniversary
- Orthopedic Clinic
- Pain clinic
- Occupational Medicine/Corporate Health
- Women's Health Center
- Comprehensive Breast Program
- Urology
- GI lab
- Oncology
- Obstetrics/Gynecology
- Neurology
- Pulmonology
- Primary Care Clinics

- Laboratory
- Imaging
- Physical Therapy

Inpatient Services:

- Medical/Surgical
- Cardiovascular
- Telemetry
- OB/GYN
- Orthopedics
- Oncology
- Mother/Baby
- Neurology
- Pulmonology
- Intensive Care
- Behavioral (Acute, General, Geriatric)
- Medical Detox

Social Determinants of Health Goal: Create and implement innovative programs that improve social determinants of health within the Humboldt Park area and in underserved communities across the city of Chicago

Initiatives with descriptions:

- a) Economic Stability and Employment
  - NAH is the largest employer in the Humboldt Park area
  - Attended and hosted job fairs and other events
  - Expanded the Family Medicine Residency Program to train the next generation of doctors to provide quality, compassionate care to underserved communities
  - Increased wages for nurses and environmental services staff
  - Presumptively qualify patients for Medicaid

- b) Transportation
  - Transportation Vehicles 3 vans dedicated to driving patients door-to-door to and from the hospital
- c) Access to Care
  - Care-A-Van Award-winning Mobile Health Unit (see page 14)
    - The Care-A-Van program provides no-cost health services to children and young people at schools, daycares, and organizations in the community
    - Partners with 80 different sites/organizations to provide services at convenient locations in the community
    - Services include school and sports physicals, immunizations, lead and hemoglobin testing, as well as hearing, vision, diabetes and tuberculosis screenings
    - Expanded services for FY2018 include: sexual and reproductive health services, fluoride varnish and basic dental exams
    - Full implementation of electronic medical records to improve coordination across the continuum of care
    - Provided over 13,900 services and 4,400 referrals; completed almost 3,000 medical appointments
    - 98% of children and young adults (≥ 10 years old) who received services indicated the Care-A-Van staff listened to them
  - Community Affairs (see page 14)
    - Partnered with approximately 20 sites/organizations to provide no-cost health screenings to adults
    - Completed the following screenings: 1,000 for diabetes, over 150 for blood pressure and approximately 620 for cholesterol; provided 1,113 referrals for ongoing care
    - Coordinated events internally, including but not limited to annual community forum, legislative luncheon, informational tables and informational workshops
- d) Clothing and Basic Needs
  - Maintained a patient closet of clothing items to be distributed to those in need
  - Coat drive- Provided over 130 free coats to children in need
  - Hosted Farmer's Market
- e) Language Assistance Services and Hearing
  - Providing quality care in the patient's preferred language plays a critical role for the health and wellness of the patient and clinical outcomes. Of the patients seen in 2018, 45% were of Hispanic descent (see pages 10-11).

Collaborations Goal: Establish and strengthen partnerships and collaborative models with other community-based providers and organizations to enhance the breadth and continuity of healthcare across the hospital's service areas

#### Initiatives with descriptions:

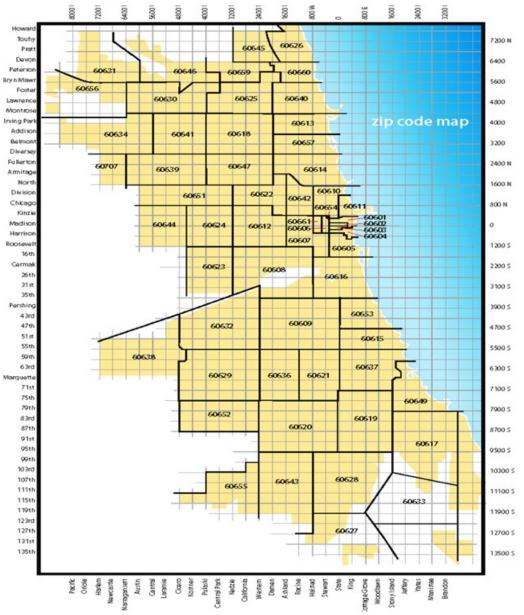
- a) NAH joined other Illinois Health and Hospital Association members to minimize patient harm as a result of the opioid epidemic
- b) Exclusive partnership with Saint George's Medical School for Family Medicine Residency Program (see page 11).
- c) Partnership with M. Scholl College of Podiatric Medicine for medical students and residents (see page 11).

- d) In addition, NAH collaborates with local colleges for clinical rotations for nursing, radiology, and pharmacy.
- e) Community Health Needs Assessment (CHNA)
  - Health collaborative of 37 hospitals working with health departments, regional and communitybased organizations
  - NAH conducted more than 550 surveys from the community to improve health equity and wellness
- f) Primary Care Clinics Located within Community Partner Sites
  - NAH works with a number of community health and social service providers in the community
  - These organizations serve clients with various psychosocial and health needs, such as mental illness, homelessness, substance use, etc., that make it difficult to access primary care services
  - NAH has developed a model to co-locate a weekly primary care clinic within the community partner sites, thereby bringing primary care services to individuals who otherwise may not receive basic primary or preventative care
  - Through these clinics, NAH also provides direct linkage to its other services to ensure a continuum of care for these individuals
  - Partnerships with New Life Covenant Church, Healthcare Alternative Systems and Associated House.
- g) Federally Qualified Health Centers (FQHCs)
  - Norwegian American Hospital has established numerous partnerships, collaborative programs and associations with a number of FQHCs to increase the hospital's ability to provide services to community members. FQHCs include:
    - PCC Community Wellness Centers
    - Near North Health Centers
    - Erie Health Centers
    - Access Community Health Centers
- h) New Life Covenant Church
  - Partnership for community-based health clinic
  - NAH participates in New Life's annual health fairs and provides free services at their campus locations
- i) Puerto Rican Cultural Center
  - HIV/AIDS testing
  - STI testing
  - Counseling
  - Substance Abuse Treatment
  - Case Management
  - Infectious Disease Referrals
- j) Illinois Coalition of Mobile Health Clinics Association
  - NAH participates in quarterly meetings with Mobile Programs across the state of Illinois. The goal is to learn from each other's programs, minimize duplication of services and maximize quality care.
- k) Donated Community Space and Financial Sponsorships (see page 11).
  - NAH also provided financial sponsorship to assist other community healthcare providers, social service agencies and organizations.
  - The hospital also lends community space on occasion for our partners.

- I) Volunteer Services (see page 11)
  - Volunteers also support the work that we do in the community. In FY2018, we had 3,414 volunteer hours logged, estimated to provide a total value of \$38,316. Volunteers assisted with multiple projects at the hospital and with community programs.
- m) Other Community Partners (see attachement)

## III. Market Analysis

Geographical Area: Served by Norwegian American Hospital



NAH primarily serves patients on Chicago's Northwest side. The percentage of patients by zip code is listed below: \*does not include areas less than 1%

	% of
Zip Code	Patients
60651	17.52%
60639	11.68%
60647	11.29%
60624	8.49%
60622	7.83%
60618	3.65%
60641	3.34%
60612	3.07%
60644	2.95%
60623	2.65%
60634	1.52%
60625	1.24%
60629	1.23%
60632	1.20%
60804	1.09%
60707	1.07%
60608	1.00%

## Census Data by Service Area

	60612	60618	60622	60623	60624
Total:	33,472	92,084	52,548	92,108	38,105
Not Hispanic or Latino:	29,153	49,313	37,259	32,670	36,945
White alone	6,513	40,088	30,367	1,653	509
Black or African American alone	20,415	2,559	3,860	30,369	35,987
American Indian and Alaska Native alone	50	176	59	112	45
Asian alone	1,616	4,741	1,910	108	43
Native Hawaiian and Other Pacific Islander alone	11	18	16	2	2
Some Other Race alone	39	226	112	110	24
Two or More Races	509	1,505	935	316	335
Hispanic or Latino:	4,319	42,771	15,289	59,438	1,160
White alone	1,817	20,539	6,796	27,007	323
Black or African American alone	234	653	522	486	324
American Indian and Alaska Native alone	44	513	211	827	21
Asian alone	30	167	62	60	7
Native Hawaiian and Other Pacific Islander alone	5	26	9	8	2
Some Other Race alone	1,953	18,280	6,868	29,104	388
Two or More Races	236	2,593	821	1,946	95
	60628	60632	60639	60641	60644
Fotal:	72,202	91,326	90,407	71,663	48,648
Not Hispanic or Latino:	69,798	14,424	21,768	33,606	47,065
White alone	841	9,816	6,442	28,092	861
Black or African American alone	68,020	1,485	13,712	1,552	45,559
American Indian and Alaska Native alone	125	82	98	134	82
Asian alone	45	2,748	916	2,814	163
Native Hawaiian and Other Pacific Islander alone	9	8	16	11	5
Some Other Race alone	59	70	144	133	17
Two or More Races	699	215	440	870	378
Hispanic or Latino:	2,404	76,902	68,639	38,057	1,583
White alone	750	24.004	27.226	40.555	440

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Two or More Races	178	2,631	2,774	1,953	141
Some Other Race alone	1,039	38,226	36,421	16,415	662
Native Hawaiian and Other Pacific Islander alone	2	30	48	20	2
Asian alone	3	94	111	142	12
American Indian and Alaska Native alone	47	696	793	506	26
Black or African American alone	385	424	1,256	466	300
White alone	750	34,801	27,236	18,555	440
nopulie of Edulie.	2,101	10,002	00,000	00,007	1,000

	60647	60651	60804
Total:	87,291	64,267	84,573
Not Hispanic or Latino:	39,594	42,511	11,373
White alone	30,825	1,769	7,757
Black or African American alone	5,237	39,973	2,708
American Indian and Alaska Native alone	127	80	56
Asian alone	2,043	204	478
Native Hawaiian and Other Pacific Islander alone	34	21	26
Some Other Race alone	190	58	90
Two or More Races	1,138	406	258
Hispanic or Latino:	47,697	21,756	73,200
White alone	21,762	8,054	36,191
Black or African American alone	1,245	958	466
American Indian and Alaska Native alone	505	304	638
Asian alone	113	57	43
Native Hawaiian and Other Pacific Islander alone	39	31	28
Some Other Race alone	21,436	11,119	33,109
Two or More Races	2,597	1,233	2,725

Source: U.S. Census Bureau, 2010 Census.

Ethnic Diversity: NAH's Patient Population Served in Fiscal Year 2018

Population Served	Percentage
Hispanic	44.83%
African American/Black	33.58%
White/Caucasian	10.68%
Declined	7.41%
All Other	1.76%
Asian	1.13%
Multiracial	0.42%
Native/Indian American	0.16%
Native Hawaiian or Other Pacific Islander	0.02%
Middle Eastern or North African	0.01%
Total	100.00%

## IV. Financial Commitments to the Community

Charity Care and Government Sponsored Healthcare

NAH provides medical services regardless of the patient's ability to pay. Each case is reviewed independently and allowances are made for extenuating circumstances based on good faith efforts and personal situations. A copy of the NAH Financial Assistance Policy is available on the hospital's website.

A 100% discount is given on any type of self-pay outstanding for patients whose income levels fall at or below 200% of poverty guidelines. A 72% discount is given to patients whose income levels fall above 200% of the poverty line based on ability to pay. Factors used to determine the discount include age, family size, household type, gross income and disposable income (taking into account other necessary expenses.) During Fiscal Year 2018 (October 2017 – September 2018), NAH's cost of providing charity care services to individuals who qualified for financial assistance under our Charitable Care Policy was \$5,368,944.

In addition, in FY2018, more than 73% of the patients served by the hospital were beneficiaries of Medicaid and Medicare government-sponsored indigent healthcare programs. NAH's unreimbursed cost for providing such healthcare to the community was \$25,433,459.

## Other Financial Commitments

NAH provides financial support to the community; highlights are included below:

Charity Care and Government Sponsored Health Care				Amount
Charity Care			\$	5,368,986
Government Sponsored Health Care				25,433,459
Total			\$	30,802,44
Language Assistance				Cost
Total			\$	61,900
Community Sponsorship and Space Donation	Hourly Rate	Hours	S	ponsorship
American Cancer Society Breast Cancer Sponsorship			\$	1,00
Cuban Foundation Festival				2,50
Misericordia Foundation				1,00
Illinois Hispanic Nurses Association				2,00
Illinois Nurses Foundation				12
Operation Warm Coat Drive				1,20
Special Olympic DC and Chicago				60
Other Miscellaneous				21
Community Space	\$ 60	57		3,42
Total Donation			\$	12,06
Volunteer Service - Non-Employee	Hourly Rate	Hours		Cost
General Volunteer Services	\$ 11.18	3,234	\$	36,15
RN and Medical Students	12.00	180		2,16
Total Volunteer		3,414	\$	38,31
Education Programs and Residency				Cost
Podiatry			\$	250,31
Family Medicine Residency				1,137,27
Nursing Education				448,35
Total Education Programs			\$	1,835,94
Subsidized Health Service				Cost
Salaries and Wages			\$	483,484
Benefits				129,45
Medical Supplies				15,62
Supplies				3,57
Fuel, Repairs and Maintenance				91,63
Professional Services				60
Patient Transportation (CTA and Taxi)				4,52
Insurance				25,74
Administrative and Other Expenses				38,18
Total Cost				792,82
Reimbursement From NAH Foundation				(484,76)
Total Subsidized Health Service			Ś	308,05

## Conclusion

Norwegian American Hospital (NAH) continues to empower Humboldt Park area residents and neighboring communities with valuable resources to lead healthier lives. For more than 120 years, NAH has been a critical component of this community, offering much-needed preventive care to maximize the wellness and health of area residents.

The hospital takes great pride in providing services and programs specifically tailored to the needs of our diverse patient population, resulting in stronger outcomes. What's more, NAH staff is fully invested into the care of our patients and the community at large, as outlined in this report, and the many strategic initiatives and key community collaborators we have engaged throughout this journey. Initiatives such as:

- The current transformation of our hospital to enhance patient experience
- Pediatric Care-A-Van, now in its 10<sup>th</sup> year
- Opioid program as an innovative solution to our current epidemic
- Operation Coat Drive for area youth and children
- Toy drives to spread joy for children in need during the holidays
- Thousands of health and prevention screenings our team offers year-round

The NAH team is inspired every day by the unparalleled commitment to enhance quality of life for the communities we so proudly serve and ensure health equality for all, regardless of a person's ability to pay.

In addition, NAH also serves as an extension of the community outreach services we provide. In FY2018, we provided more than 15,000 services and 5,500 referrals to individuals for follow-up care. In addition to the preventative and wellness care we provide in the community at no cost, the hospital offers an array of clinical services to meet a patient's continuum of care. Clinical offerings and specialties like orthopedics, surgery, behavioral health, obstetrics and gynecology, fertility evaluations, Maternal Fetal Medicine for high-risk moms, oncology and infusion center, hand/spine surgery, among others, are conveniently available to area residents, right here at NAH, by some of the best experts in their fields. Our goal is to provide our community with greater access to vital healthcare services and specialized, compassionate care where they need it, when they need it.

NAH is a 210-bed, acute care facility, and one of 59 area hospitals offering high quality, charitable health care in Illinois. In addition, we are 1 of 8 hospitals in Illinois to be certified as a primary stroke center.

More information about Norwegian American Hospital is available by visiting: <u>www.nahospital.org.</u>

## V. Attachments

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- a. Care-A-Van and Community Affairs Services
- b. List of Community Collaborators and Partners

## Care-A-Van Services (pediatric)

Type of Services Provided	Number Provided	
Asthma Education	258	
BMI/Diabetes Screening	1,493	
Consolidation of Records	2,549	
Dental Exam (dentist)	157	
Dental Cleanings	171	
Fluoride Varnish	192	
Hemoglobin Testing	410	
Hearing Screening	162	
Immunizations	3,155	
Lead Testing	399	
Mental Health Screening	335	
Obesity specific services	62	
Oral Health Education	172	
Other	48	
School Physicals	1,247	
Sexual Health Services	134	
Sports Physicals	220	
TB Risk Assessment	2,411	
Vision Screening		
Total Services Provided	13,962	
Completed Appointments	2,958	
Total Referrals	4,416	

## Community Affairs Services (adult)

Type of Services Provided	Number Provided
Cholesterol	624
Glucose	1007
Blood Pressure	170
Total Services Provided	1801
Total Referrals	1113

#### **Community Collaborators**

12<sup>th</sup> Area Police District 65<sup>th</sup> Infantry Boringueneers Aneurysm Apartments A Safe Haven Foundation A-Karrasel Child Care Centers Advocate Health Care Al Raby High School Alain Locke Charter School American Cancer Society American Heart Association Anne and Robert H. Lurie Children's Hospital of Chicago Army of the Kind/Let's Change Association House of Chicago Aspira Inc. of Illinois Avondale Coalition Bernhard Moos Elementary School **Bickerdike Housing Association** Blue Cross Blue Shield IL Bradley University Brian Piccolo School of Excellence Brunson Math & Science Specialty **Elementary School Carle Foundation Hospital Carlos Fuentes Elementary** Carole Robertson Center for Learning – Family Focus Casa Central Casa Puertorriqueña **Catholic Charities** Chamberlain College of Nursing Charles Sumner Math and Science Academy Chicago Department of Public Health Chicago Hispanic Health Coalition **Chicago Chargers Sports Team** Chicago Commons – Nia Center Chicago Hope Academy

Chicago Eagles sports team Chicago Gators sports team Chicago Vikings sports team Chicago Housing Authority -Scattered Sites **Chicago Public School** Children's Place Communities in School of Chicago **Community and Economic Development Association of Cook** County **Concordia Place** Trina Davila Community Service **Division Street Business Development Association** Dr. Pedro Albizu Campos High School **DRW College Prep Erie Family Health SBHCs Erie Neighborhood House** Ella Flagg Young Elementary School **European American Association EverThrive Illinois Family Focus Fresenius Medical Care Frontier Nursing University Genevieve Melody Elementary School** George W. Tilton Elementary School Gift of Hope Hanson Park Elementary School Healthcare Alternative System Hefferan Elementary School **Hispanic Housing Coalition** Illinois Association of Free and Charitable Clinics Illinois Department of Public Health Illinois Doc Assist It Takes a Village Jehova Justicia



Jensen Scholastic Academy John Hay Elementary School John Marshall Metropolitan High School John Milton Gregory Elementary School Kelvyn Park High School **Kimball Daycare Center** La Casa Norte La Escuelita Numero Dos Child Care Center Las Moradas Apartments Learn 7 Charter School Network Learning Through Play Legal Prep Charter Academy Leif Ericson Elementary Scholastic Academy Leslie Lewis School of Excellence Logan Square Neighborhood Association Loyola University Medical Center Magic Johnson Bridgescape Academy Malcolm X College Manley Career Academy High School March of Dimes Mary Crane Center

McAuliffe Elementary School McNair School of Excellence Mobile Care Chicago Mobile Healthcare Association Monarch Community Garden Morton School of **Excellence** Mujeres Latinas en Acción National Association of Hispanic Nurses Near North Health Service Corporation New Life Covenant Church Newton Bateman Elementary School North Grand High School Northwest Community Healthcare Northwest Connection Chamber of Commerce Northwest Advisory Committee Northwestern Medicine Maternal Fetal Medicine Program Ombudsman West Pablo Casals School of Excellence PCC Community Wellness Center **Planned Parenthood** Plaza Taino Apartments Prosser Career Academy Public Health Institute of Metropolitan Chicago (PHIMC) Puerto Rican Cultural Center R. Nathaniel Dett Elementary School Roberto Clemente Community Academy Rosalind Franklin University of Medicine and Science Rowe Clark Math and Science Academy Rush University Medical Center SBHC Salvation Army San Lucas United Church of Christ Saint Bernard Hospital Sarah Bush Lincoln Health Center Seed of Abraham Church Sarah's Inn

Sonrisa Family Dental Spanish Action Committee of Chicago Spanish Coalition for Jobs, Inc. Susan B. Komen Making Strides **Talcott Elementary School Teresa Roldan Apartments** The CHEST Foundation of the American College of Chest Physicians The Night Ministry **Tiny Tot Daycare** Tuesday's Child Union League Boys & Girls Club University of Chicago Ci3 University of Chicago Medicine Comer Children's Hospital Washington Irving Elementary School Wells Community Academy High School West Park Academy of Fine Arts Willa Cather Elementary School William P. Nixon Elementary School

#### **Health Fairs Attended**

Alderman Ariel Reboyras – 30<sup>th</sup> Ward Alderman Carlos Ramirez-Rosa – 35<sup>th</sup> Ward Alderman Jason Ervin -28<sup>th</sup> Ward Alderman Roberto Maldonado – 26<sup>th</sup> Ward Alderman Joe Moreno – 1<sup>st</sup> Ward Alderman Milly Santiago – 31<sup>st</sup> Ward Commissioner Luis Arroyo Jr. – 8<sup>th</sup> District **Comptroller Susana Mendoza** Congressman Danny Davis – 7<sup>th</sup> District President Larry Dominick – Town of Cicero Senator Iris Martinez - 20<sup>th</sup> District State Representative Cynthia Soto – 4<sup>th</sup> District State Representative Jaime Andrade Jr. – 40<sup>th</sup> District State Representative Luis Arroyo Sr. – 3<sup>rd</sup> District

State Representative Melissa Conyears-Ervin-10<sup>th</sup> District



